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Headteacher: Mrs L Fleming
'Every day, every family, matters'

Tuesday 3rd November 2026

Dear Parents and Carers,

Communication with School

At Bowmansgreen, we value positive, open and constructive communication with all our parents and carers. We recognise that from time to time you may have questions, concerns or complaints, and we want to reassure you that these are always taken seriously.

Recently, we have noticed an increase in correspondence that appears to have been generated using AI. Whilst we understand that AI tools can be useful, we would like to encourage parents and carers to communicate with us in their own words.

We believe that the best communication comes from genuine, personal and direct conversations. Our staff take the time to consider each message carefully and respond thoughtfully, and we are committed to maintaining that personal approach rather than using AI to generate our replies. We kindly ask that parents and carers show the same consideration when contacting the school.

We would also like to highlight that lengthy, AI-generated correspondence can make it more difficult to identify the key concerns and respond effectively. The school therefore reserves the right to prioritise clear, concise and personally written communication, and may not provide a detailed response to lengthy correspondence that appears to have been AI-generated.

Our message is simple: please talk to us, in your own words. We are always happy to listen, discuss concerns and work together in the best interests of your child.

Thank you for your understanding and continued support.

Kind regards,

Louise Fleming

Louise Fleming

Headteacher