



# **Privacy Notice Pupils & Families**

**October 2023 – October 2024**

**Reviewed by: Resources Committee  
Coordinator: Anna Lippa  
Date: October 2023  
Review Date: October 2024**

## Introduction

Under UK data protection law, individuals have a right to be informed about how the school uses any personal data that we hold about them. We comply with this right by providing 'privacy notices' (sometimes called 'fair processing notices') to individuals where we are processing their personal data.

This privacy notice explains how we collect, store and use personal data about our pupils and their families. We, Bowmansgreen Primary School, are the 'data controller' for the purposes of data protection law.

## The personal data we hold

Personal data that we may collect, use, store, and share (when appropriate) about pupils includes, but is not restricted to:

- Personal identifiers and contacts – name, unique pupil number, contact details and address
- Characteristics – ethnicity, language, and eligibility for free school meals
- Safeguarding information – court orders and professional involvement
- Special educational needs and disabilities (SEND) information – any needs the pupil has
- Medical and administration – doctor's information, your health, allergies, medication and dietary requirements
- Attendance – sessions attended, number of absences, reasons for absences and any previous schools the pupil has attended
- Assessment and attainment – any relevant test and exam results
- Behavioural information – exclusions and any relevant alternative provision put in place
- Information that helps to keep you safe and looks after your well being
- Multimedia content (photos, video, sound)
- CCTV images captured in school

We may also hold data about pupils that we have received from other organisations, including other schools, local authorities and the Department for Education.

## Why do we collect and use this data?

We collect and use your information for the following reasons:

- To support pupil learning
- To monitor and report on pupil attainment & progress
- To provide appropriate pastoral care
- To assess the quality of our services
- To keep pupils safe
- To meet legal duties placed on us by the government
- To promote Bowmansgreen Primary School through its website, prospectus and other publications and communications such as Twitter

## Our legal basis for using this data

We only collect and use pupils' personal data when the law allows us to.

Most commonly, we process it where: <ul style="list-style-type: none"><li>• We need to comply with a legal obligation</li></ul>	Less commonly, we may process it where: <ul style="list-style-type: none"><li>• We have obtained consent to use it in a certain way</li></ul>
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- We need it to perform an official task in the public interest

- We need to protect the individual's vital interests (or someone else's interests)

Where we have obtained consent to use pupils' personal data, this consent can be withdrawn at any time. We will make this clear when we ask for consent, and explain how consent can be withdrawn.

Some of the reasons listed above for collecting and using pupils' personal data overlap, and there may be several grounds which justify our use of this data.

### **How do we collect your information?**

We collect your personal information via the following methods:

- Registration forms
- Common Transfer File (CTF) from your previous school
- Child protection plans

Whilst the majority of information you provide to us is mandatory, some is requested on a voluntary basis. We will inform you at the point of collection whether you are required to provide certain information to us or if you have a choice.

### **How do we store your data?**

We keep personal information about pupils while they are attending our school. We may also keep it beyond their attendance at our school if this is necessary in order to comply with our legal obligations. We follow the 2019 IRMS Records Management Toolkit for Schools which sets out how long we keep information about pupils. See here (pages 66-99) for further information: <https://irms.org.uk/page/SchoolsToolkit>

### **Who do we share your information with?**

We do not share information about pupils and their families with any third party without consent unless the law and our policies allow us to do so.

Where it is legally required or necessary (and it complies with data protection law) we may share personal information about pupils with:

- Our local authority – to meet our legal obligations to share certain information with it, such as safeguarding concerns and exclusions
- The Department for Education – see below
- The pupil's family and representatives
- Educators and examining bodies
- Our regulator, Ofsted
- Suppliers and service providers – to enable them to provide the service we have contracted them for e.g. our school caterer, milk provider etc.
- Financial organisations
- Central and local government
- Health authorities
- Security organisations
- Health and social welfare organisations
- Professional advisers and consultants
- Charities and voluntary organisations
- Police forces, courts, tribunals
- Professional bodies

## National Pupil Database

We are required to provide information about pupils to the Department for Education as part of statutory data collections such as the school census.

Some of this information is then stored in the National Pupil Database (NPD), which is owned and managed by the Department and provides evidence on school performance to inform research.

The database is held electronically so it can easily be turned into statistics. The information is securely collected from a range of sources including schools, local authorities and exam boards.

The Department for Education may share information from the NPD with other organisations which promote children's education or wellbeing in England. Such organisations must agree to strict terms and conditions about how they will use the data.

Organisations fighting or identifying crime, such as the Home Office and the police, may use their legal powers to contact the DfE to request access to individual level information relating to detecting a crime. The DfE typically supplies information on around 600 pupils per year to the Home Office and approximately one per year to the police.

For more information, see the Department's webpage on [how it collects and shares research data](#).

You can also [contact the Department for Education](#) with any further questions about the NPD.

## What are your rights?

Individuals have a right to make a '**subject access request**' to gain access to personal information that the school holds about them.

Parents and carers can make a request with respect to their child's data where the child is not considered mature enough to understand their rights over their own data (usually under the age of 12), or where the child has provided consent.

If you make a subject access request, and if we do hold information about you or your child, we will:

- Give you a description of it
- Tell you why we are holding and processing it, and how long we will keep it for
- Explain where we got it from, if not from you or your child
- Tell you who it has been, or will be, shared with
- Let you know whether any automated decision-making is being applied to the data, and any consequences of this
- Give you a copy of the information in an intelligible form

Individuals also have the right for their personal information to be transmitted electronically to another organisation in certain circumstances.

If you want to request access to the personal information that we have about you, please contact Katie Harris, our Data Protection Officer. See below for details

If you are concerned about the way we are collecting or using your information, please raise your concern with the school's **DPO** in the first instance. You can also contact the ICO at

<https://ico.org.uk/concerns/>.

Parents/carers also have a legal right to access to their child's **educational record**. To request access, please contact the school office.

## Other rights

Under data protection law, individuals have certain rights regarding how their personal data is used and kept safe, including the right to:

- Object to the use of personal data if it would cause, or is causing, damage or distress
- Prevent it being used to send direct marketing
- Object to decisions being taken by automated means (by a computer or machine, rather than by a person)
- In certain circumstances, have inaccurate personal data corrected, deleted or destroyed, or restrict processing
- Claim compensation for damages caused by a breach of the data protection regulations

To exercise any of these rights, please contact our data protection officer.

## Complaints

We take any complaints about our collection and use of personal information very seriously.

If you think that our collection or use of personal information is unfair, misleading or inappropriate, or have any other concern about our data processing, please raise this with us in the first instance.

To make a complaint, please contact our data protection officer.

Alternatively, you can make a complaint to the Information Commissioner's Office:

- Report a concern online at <https://ico.org.uk/concerns/>
- Call 0303 123 1113
- Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

## Contact us

If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please contact our **data protection officer**:

**Katie Harris** - [gdpr@intermit.co.uk](mailto:gdpr@intermit.co.uk) Tel. 07984 451475